

# Adobe: Creative Cloud

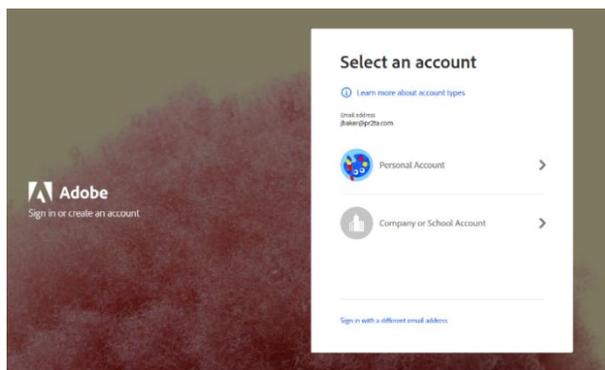
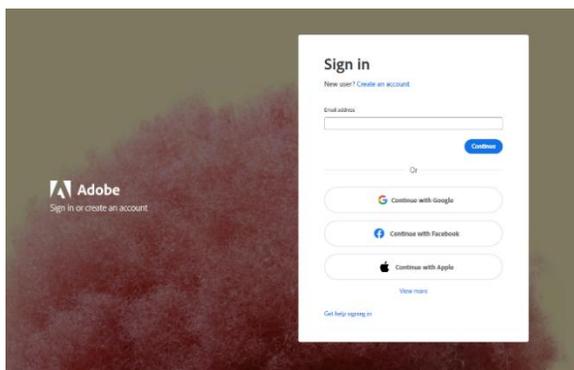
## Sign-in Tips for Teachers, Administrators & Students

### INTRODUCTION

These instructions will guide you and your students through signing into the Adobe Creative Cloud Console. Please walk through these steps **FIRST, before** your students attempt to log in.

### Adobe Creative Cloud: Login Instructions

- If students previously used Adobe with a personal account, please instruct them to log-out of that personal account
- Direct students to either: **adobe.com** or **creativecloud.adobe.com**
- The first-time students log into Adobe, enter your **SCHOOL EMAIL DOMAIN ONLY**
- i.e., **@sd251.org** or **@sd251.email**
- **Do Not Select Sign-in with Google**



- Once a pop-up/drop-down appears: **SELECT COMPANY OR SCHOOL account**
- Students will be prompted to log in or verify using their school verification platform

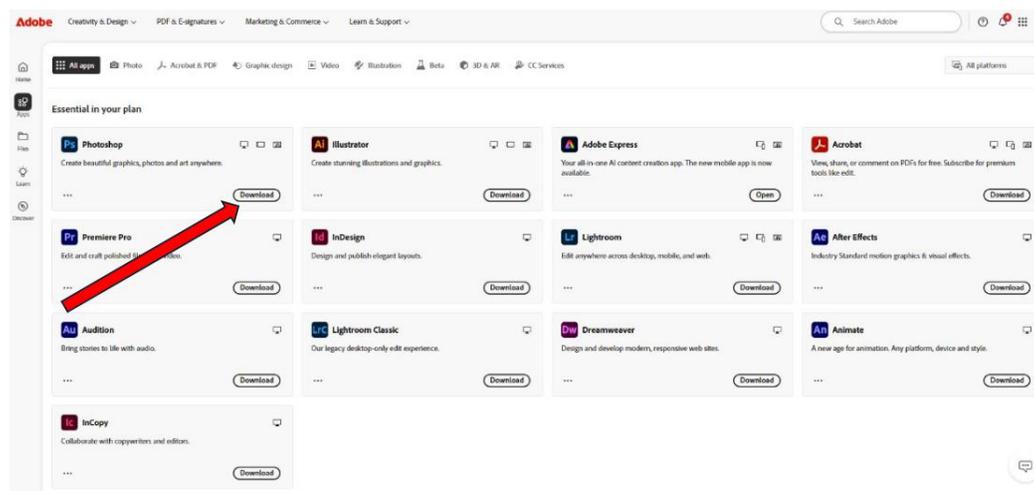


**Finalizing Federated ID:** Students will need to select **"Request Access"** at the bottom of an app the first time they login to the platform to complete their Federated ID setup. This activation is typically quick but can take up to 48 hours to sync.

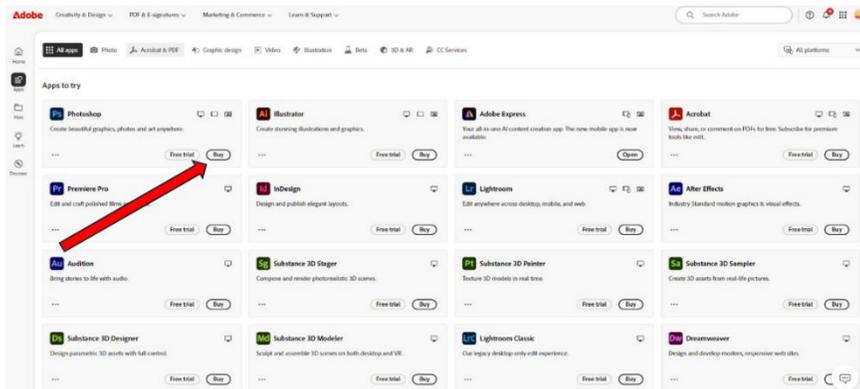
If activation is taking longer than expected, have students sign out and sign in again.

*This process will create a new account upon the first login and verification. After that, users can continue using their school email to access the account.*

**Successful Login Confirmation:** Once students see the platform with the option to **download/open/install** applications, they have successfully logged into Adobe Creative Cloud.



**Using Adobe Apps:** Students can use apps on the creative cloud on the web or download them to their desktop.



## Troubleshooting Unsuccessful Logins

If students see a platform where apps display "**Buy**" or "**Request Access**" after their first login, they are **not logged in properly** and cannot use the apps.

- **Incorrect Domain:** Ensure the correct school domain was entered.
- **Wrong Login Option:** Verify that the correct dropdown option was selected during login.

## Key Points About Adobe Creative Cloud

- **Easy Access:** Creative Cloud includes Adobe's most popular apps, designed for students and teachers.
- **FERPA & COPPA compliant:** Some apps, like **Portfolio** and **Stock**, are not K-12 compliant and will not be available to students.
- **License Limitations:** If an app does not have a **Download** option, it is not included in Idaho's license.
- **User-Based Licenses:** Licenses are assigned to students, not devices. This allows students to work from anywhere.
- **Storage Capacity:** Each district console offers up to **20 TB** of storage, ensuring students have ample space for projects.
- **Admin Access:** Teachers do **not** have individual Admin Consoles.
- If problems continue, reach out to your district IT team.